



**Illinois Department of Financial and Professional Regulation  
Division of Real Estate  
Appraisal Management Company Complaint**

**What we can do for you –**

The Division of Real Estate (DRE) will investigate complaints to determine if there has been unlawful or unprofessional conduct by an appraisal management company. The investigation process can be lengthy depending upon a variety of factors inside and outside of our control. All complaints, that are not anonymously submitted, are acknowledged in writing and you will be notified when DRE has closed the issue.

We will make every effort to keep your identity confidential during the investigation. However, the Prosecutions Unit may require your testimony in an administrative proceeding. You may be required to appear as a witness and be subject to cross-examination.

**What we cannot do for you –**

- We cannot provide legal advice or act as your attorney.
- We cannot award damages or return you to a panel if you've been removed.
- We cannot force an AMC to place you into a regular rotation.

**Please type or print legibly and clearly. You must retain a copy of this form for your records, no copies will be provided.**

**YOUR INFORMATION (COMPLAINANT)**

Name		Daytime Phone Number	
Company (if any)			
Address		Email Address	
City		State	Zip

I wish to remain anonymous and understand that an anonymous complaint must be supported by evidence or it will be closed and that I will not be contacted about the results of the case.

**CONTACT PERSON on behalf of the COMPLAINANT (indicate "Same" if the Contact is the Complainant)**

Contact's Name		Daytime Phone Number	
Contact's Address		Contact's Email Address	
City		State	Zip

**INFORMATION ABOUT THE AMC**

Name of the AMC		Illinois Registration Number if Known	
Address			
Email Address		Phone Number	

Have you Contacted the AMC about your Complaint?

NO     YES    *If YES, please complete the following:*

Date(s) of Contact	Person(s) Contacted and email or phone number

Please include the names of any **Witnesses**

Name of Witness	Address	Phone Number

**IF YOU'VE SUBMITTED YOUR COMPLAINT TO ANOTHER AGENCY – PLEASE IDENTIFY**

AGENCY	Date Submitted

**INFORMATION ABOUT YOUR COMPLAINT**

Incident date(s):

**INFORMATION and DOCUMENT CHECKLIST**

<input type="checkbox"/>	PDF Copy of supporting documentation (Appraisal, Appraisal Review, Correspondence, Engagement Letter, Contracts, Contractor Statements, MLS sheets, etc.)
	Other:

I authorize the Illinois Department of Financial and Professional Regulation ("IDFPR"), following its initial review of my complaint, to contact, discuss and/or share my identity, my contact information, and my complaint with any other governmental agency that IDFPR determines may be able to help resolve my complaint while IDFPR investigates the complaint I have filed with IDFPR.

By signing below, I certify that the information provided on or with this form is true and correct to the best of my knowledge. I request that DRE conduct a review of my complaint. To assist with this review, I authorize any person or entity in connection with this complaint to provide relevant information.

**If not anonymously submitted, you will receive written acknowledgement of your complaint by email.**

Email complaint to: [FPR.REcomplaint@illinois.gov](mailto:FPR.REcomplaint@illinois.gov)

If submitting by mail, send to: **Illinois Department of Financial and Professional Regulation  
Attn: Division of Real Estate – Complaints  
555 West Monroe Street – Fifth Floor  
Chicago, IL 60661**

Signature \_\_\_\_\_ Date \_\_\_\_\_